



Sustaining Member Program FAQ

Thank you for your interest in joining CHIRP Radio's community of sustaining members! The contributions made by members of this program help us sustain our operations throughout the year AND help us cut down the costs associated with renewing memberships. We are so excited and proud to have you as a member of this station. If there is anything we can help you with, or if you have questions at any time, you are welcome to contact the CHIRP Development Department at development@chirpradio.org.

Thank You Gifts

If you requested a thank-you gift when you signed up, you should receive it within 4-6 weeks of your first payment.

We will also invite you to select a new thank-you gift on or near the anniversary of your initial payment. Your ongoing thank-you gift eligibility will be based upon the yearly sum of your recurring donations.

Renewing Your Membership

Because you've opted in as a recurring donor, your ongoing payments to CHIRP will continue as long as you'd like them to. We will take no action to cancel your commitment unless you specifically request us to.

You are also welcome to make additional gifts throughout the year, and you may receive invitations from us to do so. Any additional gifts you make will not impact your ongoing recurring donation.

Updating Your Membership

As mentioned above, we will never cancel your recurring contributions. However, you control the donations that you make, and you can edit your sustaining gifts at anytime by visiting <https://chirpradio.z2systems.com/np/clients/chirpradio/login.jsp> and logging in to your account. Once logged in, you will be able to increase or decrease your giving amount and your giving frequency, as well as update your address and credit card information.

It is especially important that you update your billing information when your address changes or when your credit card expires because we will not be able to process your donations without this updated information. You may get notifications from us from time to time if we notice that your information is outdated.

Further questions can be directed to development@chirpradio.org at any time.

Once again, thank you for supporting CHIRP Radio, and welcome our community of sustaining members! We could not run this fantastic station without great forward-thinking donors such as you.

Sincerely,

The CHIRP Radio Development Team